



## **Job Description: Student Support Coordinator, Greenville County Public Schools**

Position Status: Exempt, Full Time (1.0 FTE) Occasional evening/weekends required  
Location: Greenville County/Emporia  
Reports to: Program Manager, CIS of Virginia in Southside  
Benefits: Medical/Dental/Flexible spending, PTO, Holidays, Retirement matching

*The Student Support Coordinator is responsible for providing school-wide wrap-around, drop-out prevention and intervention plans, including case management and related services. Responsibilities include delivery of overall planning and managing of Communities In Schools operations at the assigned school, and the implementation of the Communities In Schools model of integrated student services with Tier 1, 2 and 3 supports.*

*The successful candidate will have a Bachelor's degree in human services or related area – Master's degree preferred. The candidate will have recent experience working directly with youth, a history of tackling challenges independently with quick action and creative solutions while working effectively in a team and/or school setting. A valid VA driver's license and reliable transportation are required.*

### **Key Duties and Responsibilities**

- Conduct annual needs assessment at assigned school, and collaborate with the stakeholders (students, parents, principal, school staff, service providers and volunteers) to prioritize and address student needs.
- Develop a school support plan focusing on identified student needs, risk factors, and assets. The plan will include measurable objectives, as well as procedures for delivering school-wide services, targeted and sustained interventions and services, the monitoring and adjustment of services, and the evaluation and reporting of progress and outcomes.
- Coordinate and manage student referrals, identifying additional students, as appropriate and/or necessary.
- Develop a caseload of students in compliance with agency expectations who will be connected with appropriate supports. Provide case management; coordinate delivery of integrated supports, engaging in best practices.
- Develop and implement school-wide supports focusing on prevention, enrichment and support for school culture and climate.
- Establish and maintain relationships within the community that benefit the school and students. Actively engage stakeholders to support program planning and act as an advocate for students to encourage program participation and student achievement.
- Model and utilize best practices for family engagement to increase parent involvement and connectivity.



- Ensure that data is collected, entered and reported to appropriate stakeholders in a timely manner. Analyze data to guide ongoing individual service delivery and programmatic evaluations.
- Follow established protocol regarding confidentiality, data storage, and use of technology.
- Effectively manage resources, including program site budget, in-kind/cash donations, volunteers, partners, grants, and meeting all reporting requirements.
- Assist in the recruitment, orientation and training of service providers, volunteers and student interns.
- Adhere to branding standards in all communication formats.
- Understand the role of the Student Support Coordinator as it pertains to development strategies and participate in appropriate activities such as storytelling, tours, etc. Be an advocate/ambassador for the organization.

### **Essential Competencies of the Successful Candidate**

- Ability to develop strong relationships with partners and school staff.
- Ability to react quickly and adapt to changing situations with minimum disruption.
- Ability to respond to the needs of students and to meet those needs using measures that are appropriate and understandable.
- Ability to organize and prioritize effectively.